

FOR IMMEDIATE RELEASE

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Marketing/Communications

GLENDALE'S VOLUNTEERS PLAY INTEGRAL ROLE IN CITY PROGRAMS AND SERVICES

GLENDALE, Ariz. – Did you know that 17 city departments rely heavily on volunteers, totaling \$1.2 million in labor hours annually?

In fact, Glendale's three libraries have more volunteers than paid staff. The volunteers do everything from checking in and re-shelving books to staffing the drive-through window at Foothills Branch Library. Volunteers also process every new book or other material that comes into the library system.

Another department with a large volunteer base is the Glendale Visitor Center. Its reception desk is manned purely by volunteers, who have assisted more than 56,000 visitors from 45 countries since opening in 2000.

The city's Fire Department coordinates the 153-member, all-volunteer Crisis Response team, of which each member completes 90 hours of crisis intervention training. These volunteers respond on-scene to emergency incidents, along with public safety personnel, to aid victims and loved ones who have experienced tragedy.

"People who give of themselves tirelessly are examples of what it means to be true citizens," said City Manager Ed Beasley. "The labor hours our volunteers contribute to the city speak volumes to their dedication, without whom many programs and services would not be possible."

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Glendale's volunteers
Add 1-1-1

The city will be recognizing all its volunteers during "National Volunteer Week," April 23-29.

Glendale's elected officials and staff will honor them at a special volunteer recognition breakfast 8:30 a.m., Friday April 21 at the Glendale Civic Center.

The city's volunteer corps is made up of nearly 900 citizens on a monthly basis, collectively providing over 10,000 volunteer hours. The monetary value of their contributions is estimated at \$107,500 each month, which means an annual total of \$1.2 million.

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NOTE: GLENDALE'S VOLUNTEERS REPRESENT A DIVERSE GROUP OF CITIZENS, FROM RETIRED EXECUTIVES TO HIGH SCHOOL STUDENTS. IF YOU WOULD LIKE TO PROFILE OR INTERVIEW ONE OF OUR VOLUNTEERS, AS PART OF "NATIONAL VOLUNTEER WEEK," PLEASE CONTACT:

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